

Your timetable

This timetable shows services between **Hounslow, Isleworth, Syon Lane, Brentford, Kew Bridge, Chiswick, Barnes Bridge and London Waterloo**.

For the full service between Whitton, Twickenham, St Margarets, Richmond, North Sheen, Mortlake, Barnes, Putney, Wandsworth Town, Queenstown Road and London Waterloo, please see timetable 9.

Buy a ticket before you board

You need to buy a valid ticket before you get on your train. We know that most of our passengers do this before travelling, and we have a duty to those passengers to make sure no-one travels without paying. This is why we run a penalty fares scheme across most of our network.

If you travel without a valid ticket to or from a station within the penalty fares area, you may have to pay a penalty fare of £20 or twice the single fare to the next station your train stops at (whichever is higher). You will also have to buy a ticket for the rest of your journey.

We have a policy to, wherever possible, prosecute everyone who deliberately avoids paying.

Travel with Confidence

If you are travelling with us, please continue to follow the Government's advice by maintaining social distancing, where possible, and wearing a face covering at our stations and on our trains, unless exempt.

For more information about how we're keeping you safe, and how you can protect yourself and others when travelling visit: [southwesternrailway.com/coronavirus](https://www.southwesternrailway.com/coronavirus)

Cycles on trains

The services in this timetable have limited room for cycles, so we have had to apply some restrictions. The ★ symbol, with train times printed in **blue**, shows which trains have restrictions. These restrictions are explained in the 'Guide to notes and symbols' section.

We will carry folding cycles on any train, as long as they can be folded small enough to be carried safely in the luggage rack. Cycles are not allowed on buses that replace trains during engineering work.

Automated Delay Repay

We have introduced a new Automated Delay Repay (ADR) system that drastically cuts the time it takes to claim and receive compensation if your train is late.

ADR works for all customers who have bought Advance tickets or a Touch Smartcard season ticket from our website.

If you have a Touch Smartcard season ticket, you will need to touch in and out at the beginning and end of your journey, sign up for a Delay Repay account at

delayrepay.southwesternrailway.com and select 'Auto Delay Repay'. (The email addresses you use for 'My Account' and 'Delay Repay' must match.)

To find out more about Automated Delay Repay, visit:

southwesternrailway.com/contact-and-help/refunds-and-compensation/delay-repay/automated-delay-repay.

Changes to train times

Network Rail need to do engineering work to maintain and improve the rail network. They do a lot of this work at weekends and during holiday periods, but they also need to do some work overnight during the week.

If we need to close rail lines so Network Rail can carry out work, buses will replace train services. We may also have to alter train services over a wider area.

Please check for any changes to train times before travelling at weekends, late in the evening or early in the morning.

Look for the 'Changes to train times' posters at stations, or visit our website at **southwesternrailway.com**.

No-smoking policy

For the comfort of all our customers, smoking and using e-cigarettes is not allowed on any part of our trains or stations.

You can smoke outside the station entrance or in our car parks.



South Western Railway and Community Rail Partnerships

We are committed to working with Community Rail Partnerships (CRPs) across our network. CRPs are not-for-profit organisations that help to further connect the railway with the communities they serve. They work closely with SWR to promote healthy and sustainable travel, design projects which bring communities together, as well as support social and economic development. SWR is proud to provide core funding and support to 12 CRPs on our network.

North Downs Line & Reading Windsor Line

Part of the Southeast Communities Rail Partnership

The North Downs was formed in 2017 (initially covering Gatwick to Guildford) and extended in April 2018 to cover stations up to Reading. In 2020, SWR provided funding to the CRP to have a part-time officer dedicated to its stations. Further support from SWR in 2021 will extend this work along the SWR line to Ashford (Middlesex) and the branch line to Windsor and Eton Riverside.

Each line will have its own steering group and will work together to:

- bring people together to support their important community asset
- enhance their local environment,
- increase the use of rail travel by supporting tourism and local businesses
- make improvements to integrated travel

Find out more at southeastcrp.org



SATURDAY

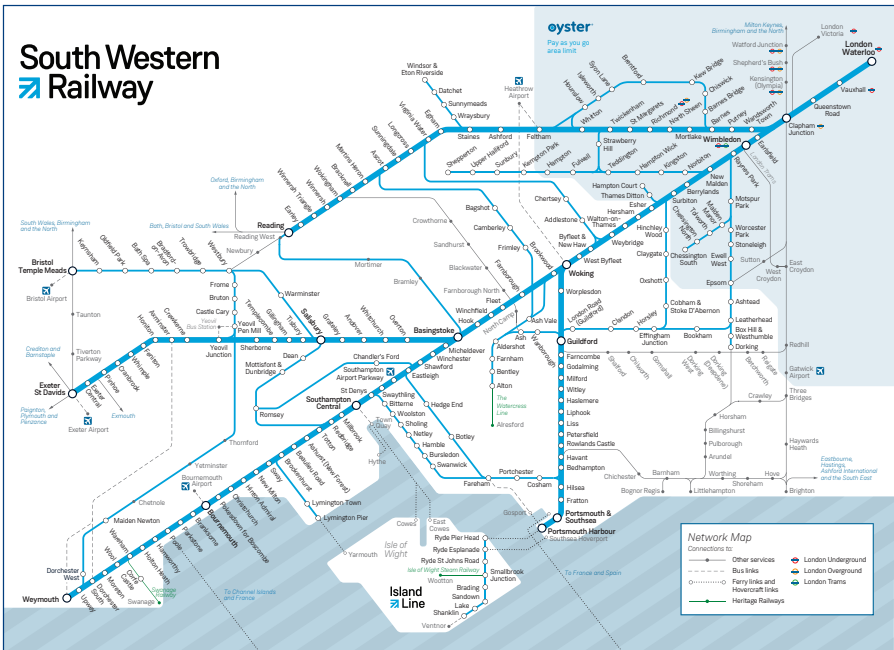
London Waterloo, Brentford and Hounslow to Twickenham, Richmond and London Waterloo

Notes																													
London Waterloo	d	0505c	0552	0622	0652	0722	0752	0822	0852	0922	0952	1022	1052	1122	1152	1222	1252	1322	1352	1422	1452	1522	1552	1622	1652	1722	1752	1822	1852
Vauxhall	d	0509c	0556	0626	0656	0726	0756	0826	0856	0926	0956	1026	1056	1126	1156	1226	1256	1326	1356	1426	1456	1526	1556	1626	1656	1726	1756	1826	1856
Queenstown Road	d	0512c	0559	0629	0659	0729	0759	0829	0859	0929	0959	1029	1059	1129	1159	1229	1259	1329	1359	1429	1459	1529	1559	1629	1659	1729	1759	1829	1859
Clapham Junction	d	0532	0602	0632	0702	0732	0802	0832	0902	0932	1002	1032	1102	1132	1202	1232	1302	1332	1402	1432	1502	1532	1602	1632	1702	1732	1802	1832	1902
Wandsworth Town	d	0535	0605	0635	0705	0735	0805	0835	0905	0935	1005	1035	1105	1135	1205	1235	1305	1335	1405	1435	1505	1535	1605	1635	1705	1735	1805	1835	1905
Putney	d	0538	0608	0638	0708	0738	0808	0838	0908	0938	1008	1038	1108	1138	1208	1238	1308	1338	1408	1438	1508	1538	1608	1638	1708	1738	1808	1838	1908
Barnes	d	0542	0612	0642	0712	0742	0812	0842	0912	0942	1012	1042	1112	1142	1212	1242	1312	1342	1412	1442	1512	1542	1612	1642	1712	1742	1812	1842	1912
Barnes Bridge	d	0544	0614	0644	0714	0744	0814	0844	0914	0944	1014	1044	1114	1144	1214	1244	1314	1344	1414	1444	1514	1544	1614	1644	1714	1744	1814	1844	1914
Chiswick	d	0547	0617	0647	0717	0747	0817	0847	0917	0947	1017	1047	1117	1147	1217	1247	1317	1347	1417	1447	1517	1547	1617	1647	1717	1747	1817	1847	1917
Kew Bridge	d	0550	0620	0650	0720	0750	0820	0850	0920	0950	1020	1050	1120	1150	1220	1250	1320	1350	1420	1450	1520	1550	1620	1650	1720	1750	1820	1850	1920
Brentford	d	0553	0623	0653	0723	0753	0823	0853	0923	0953	1023	1053	1123	1153	1223	1253	1323	1353	1423	1453	1523	1553	1623	1653	1723	1753	1823	1853	1923
Syon Lane	d	0555	0625	0655	0725	0755	0825	0855	0925	0955	1025	1055	1125	1155	1225	1255	1325	1355	1425	1455	1525	1555	1625	1655	1725	1755	1825	1855	1925
Isleworth	d	0557	0627	0657	0727	0757	0827	0857	0927	0957	1027	1057	1127	1157	1227	1257	1327	1357	1427	1457	1527	1557	1627	1657	1727	1757	1827	1857	1927
Hounslow	a	0600	0630	0700	0730	0800	0830	0900	0930	1000	1030	1100	1130	1200	1230	1300	1330	1400	1430	1500	1530	1600	1630	1700	1730	1800	1830	1900	1930
Hounslow	d																												
Whitton	a																												
Twickenham	a																												
St Margarets	a																												
Richmond	a																												
North Sheen	a																												
Mortlake	a																												
Barnes	a																												
Putney	a																												
Wandsworth Town	a																												
Clapham Junction	a																												
Queenstown Road	a																												
Vauxhall	a																												
London Waterloo	a																												

Late night and weekend trains may be altered due to engineering works.
Please check at southwesternrailway.com before travelling.

For guide to notes and symbols see end of timetable.

South Western Railway



Changing trains

Most journeys shown in this timetable are direct trains, shown in **bold type**. However, you may be able to make other journeys or reach your destination more quickly by changing trains. To help you find these alternative trains, we show them in the timetable with *light italic type*. A letter against the time will show where you need to change trains – please check the ‘Notes’ section for an explanation of these letters.

Please allow plenty of time to change trains. At most stations you will need to allow at least five minutes. You will need longer at some stations, and this is shown in the ‘Station information’ table in this timetable. For example ⑩ means you should allow 10 minutes to change trains at this station.

GUIDE TO NOTES AND SYMBOLS

- a Arrival time.
- b Change at Twickenham.
- c Change at Clapham Junction.
- d Departure time.
- SO** Runs on Saturday morning only.
- ★ Passengers travelling with cycles may not join or leave services at stations with train times shown in blue.
- ⊖ Interchange for London Underground. Visit tfl.gov.uk for details.
- P Car Park.
- Ⓢ Minimum connection time where different from the standard five minutes.
- #9 Refers to the timetable number which shows the full service between this station and London Waterloo.

All services in this timetable are operated by South Western Railway.

Cycles on trains - Monday to Friday

At peak times the following restrictions apply in the area bounded by Reading, Hook, Alton, Guildford and Dorking.

Passengers travelling with cycles may not join or leave services timed to arrive at London Waterloo between 0715 and 1000 inclusive or timed to depart from London Waterloo between 1645 and 1900 inclusive.

Passengers travelling with cycles may not join or leave services timed to depart from Clapham Junction between 0745 and 0900 inclusive in an area bounded by Clapham Junction, Strawberry Hill and Feltham.

Travelling after midnight?

Trains which run after midnight are shown at the end of the day.

STATION INFORMATION

See notes for explanation of symbols.

London Waterloo	Ⓢ	⊖	
Vauxhall		⊖	
Queenstown Road			#9
Clapham Junction	Ⓢ		
Wandsworth Town			#9
Putney			#9
Barnes	P		#9
Barnes Bridge			
Chiswick			
Kew Bridge			
Brentford			
Syon Lane			
Isleworth			
Hounslow	P		
Whitton			#9
Twickenham	P		#9
St Margarets			#9
Richmond	P	⊖	#9
North Sheen			#9
Mortlake	P		#9

Windsor Lines Passengers Association

WLPA represents users of rail services from London Waterloo to Windsor and Reading including the Weybridge and Camberley branches and the Hounslow and Kingston loops.

Email: membership@wlpa.co.uk

Website: wlpa.co.uk

Hounslow and Richmond CRP

Stations: Barnes Bridge, Kew Bridge, Chiswick, Brentford, Isleworth, Syon Lane, Hounslow, Barnes, Mortlake, North Sheen, Richmond, St Margarets, Twickenham, Whitton and Feltham.

This was the first London based CRP and aims to build on community engagement in the area whilst encouraging greater involvement at stations.

Email: hounslowandrichmondcrp@gmail.com

Visit us at southwesternrailway.com

- Buying tickets online
- Live train information
- Train times
- Special offers and days out
- Plan your journey
- Latest news

Customer Service Centre

0345 6000 650

Our UK based team are available 7 days a week from 6am to 10pm for:

- Ticket sales by credit or debit card
- Comments and suggestions

Assisted Travel

0800 5282 100

Text relay 18001 0800 5282 100

A freephone service open 24 hours for older and disabled customers.
We recommend booking assistance **4 hours in advance**.

National Rail Enquiries

03457 48 49 50

Train times, fares and rail information.

Free travel alerts

southwesternrailway.com/alerts

Keeping our registered customers up-to-date with their service running information, delays and alterations.

Twitter [@SW_Help](https://twitter.com/SW_Help)

Follow South Western Railway on Twitter and be the first to know what's happening on our network.

Facebook Facebook.com/SWRailway

Providing South Western Railway network information and details of our latest offers.

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South Western
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