

24 ISLAND LINE

Isle of Wight to London Waterloo



Train times

12 December 2021 until further notice

Your timetable

This timetable shows Island Line train services between **Shanklin and Ryde Pier Head**. Times for the connecting bus link to Ventnor are also included.

Ferries from Ryde Pier Head to Portsmouth Harbour offer connections to mainland train services by South Western Railway to London Waterloo, Southern to London Victoria and Great Western Railway to Cardiff.

Customers for the Isle of Wight Steam Railway should travel to Smallbrook Junction for connecting services. For more information please visit **iwsteamrailway.co.uk**.

Buy a ticket before you board

You need to buy a valid ticket before you get on your train. We know that most of our passengers do this before travelling, and we have a duty to those passengers to make sure no-one travels without paying. This is why we run a penalty fares scheme across most of our network.

If you travel without a valid ticket to or from a station within the penalty fares area, you may have to pay a penalty fare of £20 or twice the single fare to the next station your train stops at (whichever is higher). You will also have to buy a ticket for the rest of your journey.

We have a policy to, wherever possible, prosecute everyone who deliberately avoids paying.

Travel with Confidence

So that you can travel with confidence, we are: ventilating trains to refresh air, improving information about journeys and trains, and extensively cleaning trains and stations.

In crowded spaces, wear a face covering out of respect to others. Please be considerate of other passengers and rail staff.

Changes to train times

Network Rail need to do engineering work to maintain and improve the rail network. They do a lot of this work at weekends and during holiday periods, but they also need to do some work overnight during the week.

If we need to close rail lines so Network Rail can carry out work, buses will replace train services. We may also have to alter train services over a wider area.

Please check for any changes to train times before travelling at weekends, late in the evening or early in the morning.

Look for the 'Changes to train times' posters at stations, or visit our website at **[southwesternrailway.com](https://www.southwesternrailway.com)**.

National Rail Enquiries

For full details of train services and fares please telephone **03457 48 49 50**.

This is a local call rate service available 24 hours a day.

Public holidays

Services are subject to alteration during public holidays and passengers are advised to check train times before travelling.

Connections

Please note that connections cannot be guaranteed. Rail and ferry services may not be held in the event of late running.

Cycles on Island Line

A maximum of four cycles may be carried at no charge in the 'Shanklin end' of all trains. Island Line reserves the right to restrict the carriage of bicycles on any trains when the safety and comfort of passengers or the punctuality of the train may be jeopardised. Implementation of this restriction will be at the guard's discretion.

Please note that tandems and cycles with attachments cannot be carried.

No-smoking policy

For the comfort of all our customers, smoking and using e-cigarettes is not allowed on any part of our trains or stations.

You can smoke outside the station entrance or in our car parks.

Fares and Discounts

Children's fares

Children aged 15 years and under travel for half the adult price and under 5's travel free on all services.

Season Tickets

For regular passengers a Season Ticket offers reductions on the cost of buying return tickets every day. For information on the savings a Weekly, Monthly or Annual Season Ticket can offer you, please enquire at Ryde Esplanade or Shanklin ticket offices, or ask the guard on the train. A photocard is required for all Season Tickets.

Island Line Residents Card

Save 40% on Island Line Single and Day Return Fares with an Island Line Residents Card. Savings available after 9am Monday to Friday and all day weekends and public holidays. Residents Cards cost **£5** for the individual card or **£7.50** for the Family Card.

To apply for your discount card complete an application form and take it together with a recent photograph of yourself and proof of residence, for example council tax notice or driving licence to either Ryde Esplanade or Shanklin ticket office.

All National Railcards are accepted for reduced rate travel on Hovertravel and Wightlink services when part of a rail journey.

Automated Delay Repay

We have introduced a new Automated Delay Repay (ADR) system that drastically cuts the time it takes to claim and receive compensation if your train is late.

ADR works for all customers who have bought Advance tickets or a Touch Smartcard season ticket from our website.

If you have a Touch Smartcard season ticket, you will need to touch in and out at the beginning and end of your journey, sign up for a Delay Repay account at

delayrepay.southwesternrailway.com and select 'Auto Delay Repay'. (The email addresses you use for 'My Account' and 'Delay Repay' must match.)

To find out more about Automated Delay Repay, visit:

southwesternrailway.com/contact-and-help/refunds-and-compensation/delay-repay/automated-delay-repay.

Connections

BY TRAIN

South Western Railway

Provides fast, frequent trains from London Waterloo to Portsmouth. For further details visit **[southwesternrailway.com](https://www.southwesternrailway.com)**

Southern

Provides services from Brighton, Chichester and West Sussex stations, also from London Victoria to Portsmouth via East Croydon and Gatwick Airport.

For further details visit **[southernrailway.com](https://www.southernrailway.com)**

Great Western Railway

Provides frequent services from Cardiff, Bristol, Salisbury and Southampton to Portsmouth Harbour.

For further details visit **[GWR.com](https://www.gwr.com)**

BY HOVERCRAFT

Hovertravel

Provides a fast and friendly service to the Isle of Wight. A 10 minute crossing between Southsea (Clarence Pier) and Ryde Esplanade with connections to Island Line trains.

For further details please telephone **01983 717700** or visit **[hovertravel.co.uk](https://www.hovertravel.co.uk)**

BY FERRY

Wightlink

Provides a fast, comfortable service between Portsmouth Harbour and Ryde Pier Head. This crossing, which takes approximately 22 minutes, connects with the station at each end of the service.

Please telephone **0333 999 7333** or visit **[wightlink.co.uk](https://www.wightlink.co.uk)**

Connections

BY BUS

Southern Vectis

Provides bus services across the island.

Please telephone **0330 0539 182** or visit **islandbuses.info**

Shanklin to Ventnor Rail/Bus Link

The joint initiative between Island Line and Southern Vectis at Shanklin has now been going for several years. This arrangement involves the station being served by Southern Vectis service 3. Buses will depart from the station front providing direct links, seven days a week, for rail passengers to Whiteley Bank, Wroxall and Ventnor.

Special 'Rail-link' fares are available to passengers making a through journey using both Southern Vectis and Island Line Trains. The tickets can be bought at the station or on the bus.

For further details please telephone **0330 0539 182** or visit **islandbuses.info/timetables/3**

First Bus

First Bus in Portsmouth, Fareham and Gosport operate nearly 40 routes on the mainland. Please visit **firstgroup.com** for further information.

Stagecoach Bus

Stagecoach bus services include Coastliner 700, which operates between Portsmouth Harbour and Bognor Regis calling at Havant, Emsworth and Chichester. Please visit **stagecoachbus.com** to download a timetable.



MONDAY TO FRIDAY Isle of Wight - Portsmouth - London Waterloo

MONDAY TO FRIDAY Isle of Wight - Portsmouth - London Waterloo

[illegible]

**Wightlink catamaran times are correct at time of publication but subject to alteration. A revised service operates on public holidays.
Check before travelling. Please visit wightlink.co.uk or call 0333 999 7333 (calls charged at local rate).
Connections between ferries and trains are not guaranteed. Where possible, customers are advised to allow at least 10 minutes to change.**

For Hovertravel connections please visit hovertravel.co.uk

Late night and weekend trains may be altered due to engineering works. Please check at [southwesternrailway.com](https://www.southwesternrailway.com) before travelling.

★ Passengers travelling with cycles may not join or leave services at stations with train times shown in blue.
For guide to all other notes and symbols see end of timetable.

SATURDAY Isle of Wight - Portsmouth - London Waterloo

Isle of Wight - Portsmouth - London Waterloo

[illegible]

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SUNDAY	Isle of Wight - Portsmouth - London Waterloo
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Isle of Wight - Portsmouth - London Waterloo

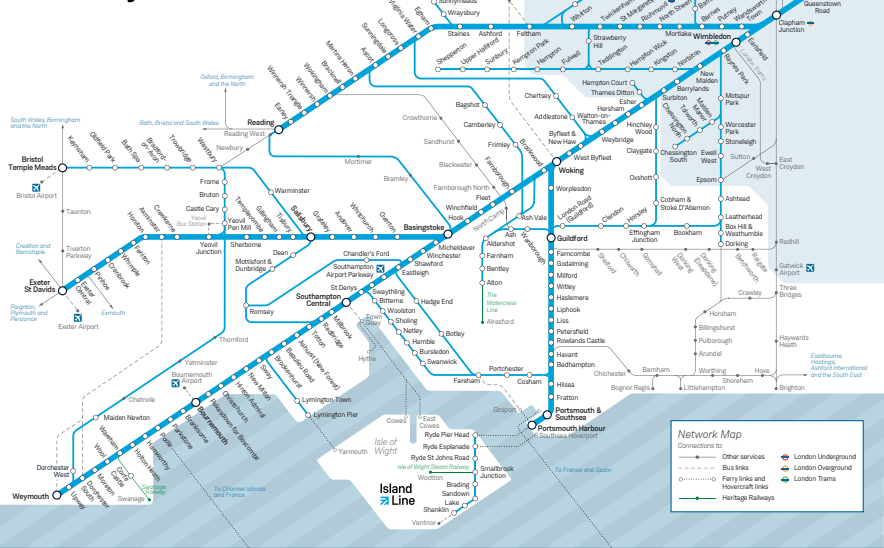
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South Western Railway



Changing trains

Most journeys shown in this timetable are direct trains, shown in **bold type**. However, you may be able to make other journeys or reach your destination more quickly by changing trains. To help you find these alternative trains, we show them in the timetable with *light italic type*. A letter against the time will show where you need to change trains – please check the ‘Notes’ section for an explanation of these letters.

Please allow plenty of time to change trains. At most stations you will need to allow at least five minutes. You will need longer at some stations, and this is shown in the ‘Station information’ table in this timetable. For example ⑩ means you should allow 10 minutes to change trains at this station.

MONDAY TO FRIDAY

London Waterloo - Portsmouth - Isle of Wight

Notes															★	★											
London Waterloo	d			0520	0730	0830		1030	1130		1330	1430	1500	1630	1700	1830											
Woking	d			0613	0755	0855		1055	1155		1355	1455	1525	1655	1725	1856											
Guildford	d		0509	0630	0804	0903		1103	1203		1403	1503	1533	1703	1734	1906											
Haslemere	d		0524	0655	0824	0924		1121	1221		1421	1521	1552	1724	1754	1925											
Petersfield	d		0545	0711	0835	0935		1132	1232		1432	1532	1604	1736	1806	1937											
Portsmouth & Southsea	a		0616	0747	0904	1003		1157	1257		1504	1557	1629	1803	1831	2005											
Portsmouth Harbour	a		0620	0751	0908	1008		1202	1302		1508	1602	1636	1809	1838	2011											
Portsmouth Harbour 🚢	d	0515	0615	0715	0815	0915	1015		1215	1315		1515	1615	1715	1815	1920	2020										
Ryde Pier Head 🚢	a	0537	0637	0737	0837	0937	1037		1237	1337		1537	1637	1737	1837	1942	2042										
Ryde Pier Head	d	0545	0645	0745	0845	0945	1045	1145	1245	1345	1445	1545	1645	1745	1845	1949	2049	2149	2315								
Ryde Esplanade	d	0547	0647	0747	0847	0947	1047	1147	1247	1347	1447	1547	1647	1747	1847	1951	2051	2151	2317								
Ryde St Johns Road	d	0551	0651	0751	0851	0951	1051	1151	1251	1351	1451	1551	1651	1751	1851	1955	2055	2155	2321a								
Smallbrook Junction	d																										
Brading	d	0559	0659	0759	0859	0959	1059	1159	1259	1359	1459	1559	1659	1759	1859	2003	2103	2203									
Sandown	d	0604	0704	0804	0904	1004	1104	1204	1304	1404	1504	1604	1704	1804	1904	2008	2108	2208									
Lake	d	0607	0707	0807	0907	1007	1107	1207	1307	1407	1507	1607	1707	1807	1907	2011	2111	2211									
Shanklin	a	0610	0710	0810	0910	1010	1110	1210	1310	1410	1510	1610	1710	1810	1910	2014	2114	2214									
Ventnor (Boots) 🚢	a	0647	0805	0848	0953	1058	1158	1258	1358	1458	1558	1658	1758	1855	1945	2040	2140	2238									




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SATURDAY

London Waterloo - Portsmouth - Isle of Wight

Notes																													
London Waterloo	d				0520	0730	0830	0930	1030	1130	1230	1330	1430	1530	1630	1730	1830												
Woking	d				0613	0755	0855	0955	1055	1155	1255	1355	1455	1555	1655	1755	1855												
Guildford	d			0515	0625	0803	0903	1003	1103	1203	1303	1403	1503	1603	1703	1803	1903												
Haslemere	d			0530	0650	0821	0921	1021	1121	1221	1321	1421	1521	1621	1721	1821	1921												
Petersfield	d			0546	0706	0832	0932	1032	1132	1232	1332	1432	1532	1632	1732	1832	1932												
Portsmouth & Southsea	a			0617	0737	0857	0957	1057	1157	1257	1357	1457	1557	1657	1757	1857	1957												
Portsmouth Harbour	a			0622	0743	0902	1002	1102	1202	1302	1402	1502	1602	1702	1802	1902	2002												
Portsmouth Harbour 	d			0715	0815	0915	1015	1115	1215	1315	1415	1515	1615	1715	1815	1920	2020												
Ryde Pier Head 	a			0737	0837	0937	1037	1137	1237	1337	1437	1537	1637	1737	1837	1942	2042												
Ryde Pier Head	d	0545	0645	0745	0845	0945	1045	1145	1245	1345	1445	1545	1645	1745	1845	1949	2049	2149	2315										
Ryde Esplanade	d	0547	0647	0747	0847	0947	1047	1147	1247	1347	1447	1547	1647	1747	1847	1951	2051	2151	2317										
Ryde St Johns Road	d	0551	0651	0751	0851	0951	1051	1151	1251	1351	1451	1551	1651	1751	1851	1955	2055	2155	2321a										
Smallbrook Junction	d																												
Brading	d	0559	0659	0759	0859	0959	1059	1159	1259	1359	1459	1559	1659	1759	1859	2003	2103	2203											
Sandown	d	0604	0704	0804	0904	1004	1104	1204	1304	1404	1504	1604	1704	1804	1904	2008	2108	2208											
Lake	d	0607	0707	0807	0907	1007	1107	1207	1307	1407	1507	1607	1707	1807	1907	2011	2111	2211											
Shanklin	a	0610	0710	0810	0910	1010	1110	1210	1310	1410	1510	1610	1710	1810	1910	2014	2114	2214											
Ventnor (Boats) 	a	0647	0739	0851	0953	1058	1158	1258	1358	1458	1558	1658	1758	1855	1945	2040	2140	2238											

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Connections between ferries and trains are not guaranteed. Where possible, customers are advised to allow at least 10 minutes to change.

For Hovertravel connections please visit hovertravel.co.uk

SUNDAY London Waterloo - Portsmouth - Isle of Wight

London Waterloo - Portsmouth - Isle of Wight

[illegible]

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For guide to notes and symbols see end of timetable.

GUIDE TO NOTES AND SYMBOLS

Trains between Ryde and Shanklin are operated by Island Line. Standard class accommodation only.

Trains between Portsmouth and London Waterloo are operated by South Western Railway. First and standard class accommodation available.

a Arrival time.

d Departure time.

e Change at Guildford.

P Car Park.

† Station for Gunwharf Quays, the Spinnaker Tower and Historic Dockyard.

← Railair coach link to / from Heathrow Airport. Visit **nationalexpress.com** for details.

⊖ Interchange for London Underground services. Visit **tfl.gov.uk** for details.

⑮ Minimum connection time where different from the standard five minutes.

★ **Passengers travelling with cycles may not join or leave services at stations with train times shown in blue.**



Hovercraft operated by Hovertravel Ltd runs between Ryde Esplanade and Southsea seafront. For details visit **hovertravel.co.uk** or telephone **01983 717717**. A bus link runs between Southsea Hoverport and Portsmouth Harbour and Portsmouth & Southsea stations.



Interchange for Isle of Wight Steam Railway. Smallbrook Junction provides a direct interchange for the Isle of Wight Steam Railway. Island Line trains only call at Smallbrook Junction during Steam Railway operating dates and times. Visit **iwsteamrailway.co.uk**. **There is no road access to Smallbrook Junction.**



High speed catamaran operated by Wightlink. Although connections between catamarans and trains are shown, where possible you should allow at least 10 minutes to change. Train/catamaran connections may not be held for late running trains/catamarans.

Sailing times are correct at time of publication but are subject to alteration.

Wightlink operate a revised service on public holidays. Additional sailings may run during special events.

For details visit **wightlink.co.uk** or call **0333 999 7333** (calls charged at local rate).



Southern Vectis bus (route 3) calling at Shanklin railway station and by Boots store in Ventnor. Connections between bus and train are not guaranteed. Please enquire for services on public holidays. For details visit **islandbuses.info** or telephone **0330 0539 182**.

STATION INFORMATION

See notes for explanation of symbols.

Ventnor		
Shanklin	P	
Lake		
Sandown	P	
Brading	P	
Smallbrook Junction		
Ryde St Johns Road	P	
Ryde Esplanade		
Ryde Pier Head		
Portsmouth Harbour		†
Petersfield	P	
Haslemere	P	
Guildford	P	
Woking	P	←
London Waterloo	⊖	⑮

South Western Railway and Community Rail Partnerships

We are committed to working with Community Rail Partnerships (CRPs) across our network. CRPs are not-for-profit organisations that help to further connect the railway with the communities they serve. They work closely with SWR to promote healthy and sustainable travel, design projects which bring communities together, as well as support social and economic development. SWR is proud to provide core funding and support to 12 CRPs on our network.

Isle of Wight Community Rail Partnership

Stations: Ryde Pier Head, Ryde Esplanade, Ryde St Johns, Smallbrook Junction, Brading, Sandown, Lake and Shanklin

This partnership was launched in 2005, with the aim to create a more sustainable future for rail on the Island. The CRP has successfully delivered numerous projects to the benefit of the railway, its users and its partners, including the cross-solent operators.

Find out more at **isleofwightcrp.co.uk**

Isle of Wight Bus & Rail Users Group

The group is a forum for bus and rail users on the Isle of Wight and those responsible for providing services. Details of locations for the meetings and any further information can be found by contacting:

Hon. Secretary. Email: **iwbususers@gmail.com**

Public enquiries can be made and topics raised at these monthly meetings.

Visit **iwbususers.btck.co.uk**

Visit us at southwesternrailway.com

- Buying tickets online
- Live train information
- Train times
- Special offers and days out
- Plan your journey
- Latest news

Customer Service Centre

0345 6000 650

Our UK based team are available 7 days a week from 6am to 10pm for:

- Comments and suggestions

Assisted Travel

0800 5282 100

Text Relay 18001 0800 5282 100

A freephone service open 24 hours for older and disabled customers.
We recommend booking assistance **4 hours in advance**.

National Rail Enquiries

03457 48 49 50

Train times, fares and rail information.

Free travel alerts

southwesternrailway.com/alerts

Keeping our registered customers up-to-date with their service running information, delays and alterations.

Twitter [@SW_Help](https://twitter.com/SW_Help)

Follow South Western Railway on Twitter and be the first to know what's happening on our network.

Facebook Facebook.com/SWRailway

Providing South Western Railway network information and details of our latest offers.

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