

Consultation outcome report: Proposal to amend late night and early morning services from December 2020

Thank you to everybody who took the time to feedback on the proposals to amend late night and early morning services from December 2020. We recognise that any timetable change can have a significant impact on our customers and the communities we serve, so it was important to receive your feedback. We now want to share with you how the comments we have received have helped shape our final proposals.

The consultation sought feedback on our proposals to remove a small number of late night/early morning services from Sunday through to Thursday to allow Network Rail more time to carry out essential maintenance work. By providing this additional time early in the week, we will also be able to introduce additional late night services on busy Friday and Saturday evenings to cater for the growing number of late evening travellers.

By providing Network Rail with increased access to maintain the track we will help reduce the number of infrastructure faults resulting in a more reliable railway for everyone. These performance benefits were identified by Sir Michael Holden as one of the recommendations following his review into performance on our network (<https://www.southwesternrailway.com/other/about-us/independent-performance-review-Section-9>). He concluded that, "A package of changes along these lines would transform the access for maintenance, dramatically improve productivity and efficiency, and enable significant improvements in infrastructure reliability over time,". The review recommended that there should be longer periods where no trains run on Sunday to Thursday nights in the suburban area. These changes would provide Network Rail with on average 45 minutes extra per night to carry out essential maintenance work (Sunday – Thursday) in the suburban area. This would also allow later trains to run on Friday and Saturday evenings without constraining critical maintenance work.

Our consultation ran from 29th October 2019 to 23rd December 2019. We undertook a comprehensive communications campaign to raise awareness of the consultation with leaflets on affected services, announcements on board trains, and posters at stations. Letters were also sent to stakeholder bodies, including local MPs and Councils.

The feedback we received in relation to the proposals has been reviewed and we have considered how we can adjust our original plans to accommodate, where possible, the needs highlighted through the feedback.

Below you will find our final proposals based on the feedback we received during the consultation period. However, the timetable change process is complex and involves discussions and approvals with stakeholders including the Department for Transport and Network Rail. Our timetable based on this feedback will be submitted to Network Rail who will review it alongside the timetables of other operators who use the network. Their review is very technical, and it may be necessary to amend our plans following this. We expect the output of this review in the summer and when these changes are finalised, we will communicate the final timetable via our website so that customers can plan their journeys in advance of December 2020.

We recognise we may never please everybody, but we believe with your help, we have created a timetable which will deliver improved performance through longer maintenance access in the suburban area Sunday – Thursday nights, as well as allowing us to provide additional services on Friday and Saturday nights.

We are grateful to everyone that took the time to give us their feedback during the consultation process.

Thank you.

Final Proposals

Following the feedback from the consultation, the following changes will be introduced in December 2020, including the new later night services on Friday and Saturday nights; initially the package of changes will be done on a trial basis:

1) **Loss of last travel opportunity from Waterloo**

To cover the withdrawal of the 00:27 Waterloo – Woking and 01:05 Waterloo – Southampton Central, South Western Railway will introduce **two rail replacement bus services**. The services will run as follows on **Sunday – Thursday nights**:

- **01:05 Waterloo – Woking**, calling at: Clapham Junction (pick-up only), West Byfleet, and Woking
- **01:05 Waterloo – Southampton Central**, calling at: Farnborough, Fleet, Basingstoke, Winchester, Eastleigh, Southampton Airport Parkway, St Denys, and Southampton Central

Full details of the revised journey times via the rail replacement bus services are shown in Appendix B.

2) **The last mainline service on a Sunday night is very early**

During the consultation concern was raised that the last mainline service from Waterloo was significantly earlier than current, and earlier than on weekday nights. SWR will therefore introduce an additional 00:05 from Waterloo to Southampton Central, this means the last mainline departure is the same as Monday to Thursday nights. The last train services from Waterloo will be as follows Sunday night:

- For Woking, Basingstoke, Winchester, Eastleigh, Southampton Airport Parkway, Southampton Central at 00:05

3) **Retiming the 0005 to Bournemouth by 5 minutes on Friday and Saturday nights is tokenistic**

Concern was raised during the consultation that re-timing the 0005 to depart at 0010 on Friday and Saturday nights was tokenistic and could cause confusion leading to customers missing the service on other nights of the week. SWR will keep the current departure time (0005) on Friday and Saturday nights. Coupled with the additional 0005 on Sunday nights the last mainline departure to Southampton Central will therefore be consistent on all nights of the week.

4) **All other changes as originally proposed (see Appendix A)**

All of the changes as originally proposed in the consultation will be introduced from 13th December 2020, in addition to the rail replacement bus services as outlined above, and the alterations to last services from Waterloo on a Sunday night. These changes will be on a trial basis for at least one year, and will be kept under review. We will monitor the impact of the changes on our passengers, and Network Rail's use of the extra time to carry out essential maintenance work in the suburban area.

Passenger feedback

I support the introduction of new services on Friday and Saturday nights, but I object to the removal of services on weeknights

Running extra services on Friday and Saturday reduces the opportunity to carry out maintenance activity on those nights. It is therefore not possible to provide these later services, without the alterations to services on Sunday to Thursday to allow more time for maintenance.

The last trains offer a back-stop if my long distance journey is delayed, or other commitments run later than expected

Within the suburban area, TfL's night-bus network provides a comprehensive alternative network (<https://tfl.gov.uk/maps/bus>). For Passengers who travel on the 00:27 Waterloo – Woking or 01:05 Waterloo – Southampton Central to destinations including and beyond West Byfleet and Woking, there is not a ready alternative. South Western Railway will therefore provide a rail replacement bus service as outlined in the 'final proposals' above.

South Western Railway is trying to save money by removing these services

The aim of the Sunday – Thursday night service reductions is to provide Network Rail with increased access to maintain the railway, which help to reduce the number of infrastructure faults, resulting in a more reliable railway for everyone. The withdrawal of the Sunday – Thursday night services will in fact result in costs incurred for the rail replacement bus service that will be provided.

Removing these services will increase car usage

The midweek service reductions is to provide Network Rail with increased access to maintain the railway, which will help to reduce the number of infrastructure faults, resulting in a more reliable railway and a more attractive alternative to the car.

Within the suburban area, TfL's night-bus network provides a comprehensive alternative network (<https://tfl.gov.uk/maps/bus>). For passengers who travel on the 00:27 Waterloo – Woking or 01:05 Waterloo – Southampton Central to destinations including and beyond West Byfleet and Woking, there is not a ready alternative. South Western Railway will therefore provide a rail replacement bus service as outlined in the section above. Full details of the destinations affected, and new journey times via the rail replacement services are shown in Appendix B.

Woking and stops beyond do not benefit from later night services on Friday and Saturday nights, and there is no alternative means of public transport following the reduction in services Sunday – Thursday nights

For passengers who travel on the 00:27 Waterloo – Woking or 01:05 Waterloo – Southampton Central to destinations including and beyond West Byfleet and Woking, there is not a ready alternative. South Western Railway will therefore provide a rail replacement bus service as outlined in the 'final proposals' above. Mainline passengers do also benefit from an improved late-night frequency on Friday and Saturday nights which it is not possible to introduce without improved maintenance access in the midweek. For example, Woking changes from frequency 2345,0005,0027 and 0105 to 2345,2355, 0005, 0015, 0035 and 0105.

Can you leave the services in the timetable and provide replacement buses when required?

Whilst some maintenance work can be planned into the timetable in advance, the late-night services affected are often amended at short notice due to emergency maintenance work. Because of this, passengers are unable to plan their journeys with confidence; for example, last year the 01:05 from Waterloo only ran without being disrupted on 30% of midweek nights. In previous consultations on the planning of engineering work, the wish for consistency in the train service was highlighted as a key desire. These proposals intend to address this.

Network Rail have managed with the level of maintenance access available so far, they need to be more efficient

To meet capacity, the South Western network have in recent times introduced considerable numbers of additional and longer trains. The operation of these increases the wear and tear of the track, resulting in more infrastructure faults, resulting in a less reliable railway for everyone. Whilst Network Rail has introduced new ways of working which partially compensate for this extra maintenance demand, these alone do not fill the gap. The proposed changes provide a further way to address this need. This was a key finding of the Holden Review of South Western Railway's performance (<https://www.southwesternrailway.com/other/about-us/independent-performance-review Section 9>).

Can later night services operate on Thursday nights too?

With a fragile infrastructure in need of much remedial maintenance, it is essential that sufficient midweek night time is available five nights per week. We will work together to consider when it may be possible to introduce later night services on Thursday nights too. This will only be once the sustained performance improvements from these changes have been demonstrated.

Where practical, first and last trains should be provided for connections to and from the first and last London Underground services at Waterloo and Vauxhall every day

This proposal aims to meet the greater demand for travel on Friday and Saturday nights; however, to provide connections to the last Underground trains would not provide enough maintenance access to enable the railway to be properly maintained.

Appendix A: Final Changes

New later night services on Friday and Saturday nights – overview

Tables 1-2 show an overview of the enhancements to services on Friday and Saturday nights. The final proposals and detailed timings will be subject to Network Rail validation in the normal way.

Table 1

Late night service enhancements – From Waterloo	Current Last Train	Proposed Last Train
Last train to Chessington South	2300	2346
Last through train to Aldershot, Alton, and Farnham	2323	2355
Last train to Windsor	2328	2358
Last fast train to Guildford via Woking	2345	0015
Last train to Guildford via Cobham	2350	0003
Last train to Reading	2350	0020
Last train to Hounslow via Brentford	2352	0022
Last train to Shepperton	2357	0012
Last train to Staines	2358	0028
Last train all stations to Guildford via Woking	0009	0020
Last train to Epsom	0015	0025
Last train to Kingston via Richmond	0018	0033
Interval in last trains to Farnborough & Fleet	2348-0105	2348-0013-0105
Interval in last fast trains to Woking	2345-0005-0027-0105	2345-2355-0005-0015-0035-0105

Table 2

Late night service enhancements – To Waterloo	Current Last Train	Proposed Last Train
Last train from Weymouth and Bournemouth	Depart Weymouth 2110 arrives Waterloo 0104	Depart Weymouth 2100 arrives Waterloo 0008
Last through train from Dorking	Departs 2232	Departs 2332
Last train from Weybridge via Hounslow	Departs 2303	Departs 2333
Last through train from Chessington South	Departs 2238	Departs 2308
Last through train from Windsor	Departs 2253	Departs 2328
Last train from Guildford via Cobham	Departs 2307	Departs 2337
Last train from Shepperton	Departs 2311	Departs 2341
Last train from Kingston via Wimbledon	Departs 2346	Departs 0016

New later night services on Friday and Saturday nights – detailed alterations

Tables 3-8 show a more detailed summary of the enhancements to services on Friday and Saturday nights as shown in **Tables 1-2**. The final proposals and detailed timings will be subject to Network Rail validation in the normal way.

Main Suburban – From Waterloo

Table 3

Service	Alteration
2333 Waterloo to Guildford (via Cobham)	Additional service Calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, New Malden, Surbiton, Hinchley Wood, Claygate, Oxshott, Cobham & Stoke D’Abernon, Effingham Junction, Horsley, Clandon, London Road
2339 Waterloo to Shepperton	Additional service Calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, New Malden, Norbiton, Kingston, Hampton Wick, Teddington, Fulwell, Hampton, Sunbury, Upper Halliford
2346 Waterloo to Chessington South	Additional service Calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, Motspur Park, Malden Manor, Tolworth, Chessington North, Chessington South
2350 Waterloo to Guildford (via Cobham)	Departs later at 0003
2350 Waterloo to Woking	Additional service Calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, New Malden, Surbiton, Esher, Hersham, Walton-on-Thames, Weybridge, Byfleet & New Haw, West Byfleet
2354 Waterloo to Epsom	Additional service Calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, Motspur Park, Worcester Park, Stoneleigh, Ewell West
2357 Waterloo to Strawberry Hill	Additional service Calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, New Malden, Norbiton, Kingston, Hampton Wick, Teddington
2357 Waterloo to Shepperton	Departs later at 0012
0009 Waterloo to Guildford (via Woking)	Departs later at 0020
0015 Waterloo to Epsom	Amended to depart at 0025 and extended to Dorking calling at Ashted, Leatherhead, Box Hill & Westhumble
0027 Waterloo to Woking	Departs later at 0035

Mainline – From Waterloo

Table 4

Service	Alteration
2348 Waterloo to Basingstoke	Departs earlier at 2342. Will no longer call at West Byfleet
2355 Waterloo to Alton	Additional service calling at Clapham Junction, Surbiton, West Byfleet, Woking, Brookwood, Aldershot, Farnham, Bentley, Alton
0015 Waterloo to Guildford	Additional fast service calling at Clapham Junction, Woking, Guildford
0013 Waterloo to Basingstoke	Additional service calling at Clapham Junction, Surbiton, Walton-on-Thames, Weybridge, Woking, Brookwood, Farnborough, Fleet, Winchfield, Hook

Windsor Lines – From Waterloo

Table 5

Service	Alteration
2358 Waterloo to Staines	Extended to Windsor & Eton Riverside calling at Wraysbury, Sunnymeads, Datchet
0018 Waterloo to Kingston (via Richmond)	Departs earlier at 0003
0020 Waterloo to Reading	Additional service calling at Clapham Junction, Richmond, Twickenham, Feltham, Staines, Egham, Virginia Water, Sunningdale, Ascot, Martins Heron, Bracknell, Wokingham, Winnersh, Winnersh Triangle, Earley
0022 Waterloo to Hounslow (via Brentford)	Additional service calling at Vauxhall, Queenstown Road, Clapham Junction, Wandsworth Town, Putney, Barnes, Barnes Bridge, Chiswick, Kew Bridge, Brentford, Syon Lane, Isleworth
0028 Waterloo to Staines	Additional service calling at Vauxhall, Clapham Junction, Putney, Richmond, Twickenham, Whitton, Feltham, Ashford
0033 Waterloo to Kingston (via Richmond)	Additional service calling at Vauxhall, Queenstown Road, Clapham Junction, Wandsworth Town, Putney, Barnes, Mortlake, North Sheen, Richmond, St Margarets, Twickenham, Strawberry Hill, Teddington, Hampton Wick,

Main Suburban – Towards Waterloo

Table 6

Service	Alteration
2308 Chessington South to Waterloo	Amended service - 2308 Chessington South-Wimbledon extended to Waterloo calling at Earlsfield, Clapham Junction and Vauxhall
2332 Dorking to Waterloo	Additional service calling at Box Hill & Westhumble, Leatherhead, Ashted, Epsom, Ewell West, Stoneleigh, Worcester Park, Motspur Park, Raynes Park, Wimbledon, Earlsfield, Clapham Junction and Vauxhall
2333 Waterloo to Kingston via Strawberry Hill	Amended service extended to Waterloo calling at Norbiton, New Malden, Raynes Park, Wimbledon, Earlsfield, Clapham Junction and Vauxhall
2337 Guildford to Waterloo (via Cobham)	Additional service calling at London Road, Clandon, Horsley, Effingham Junction, Cobham & Stoke D'Abernon, Oxshott, Claygate, Hinchley Wood, Surbiton, Wimbledon, Earlsfield, Clapham Junction and Vauxhall
2341 Shepperton to Waterloo	Additional service calling at Upper Halliford, Sunbury, Kempton Park, Hampton, Fulwell, Teddington, Hampton Wick, Kingston, Norbiton, New Malden, Raynes Park, Wimbledon, Earlsfield, Clapham Junction and Vauxhall
2346 Guildford to Wimbledon	Additional service calling at London Road, Clandon, Horsley, Effingham Junction, Bookham, Leatherhead, Ashstead, Epsom, Ewell West, Stoneleigh, Worcester Park, Motspur Park and Raynes Park
0029 Chessington South to Wimbledon	Additional service calling at Chessington North, Tolworth, Malden Manor, Motspur Park, Raynes Park

Mainline – Towards Waterloo

Table 7

Service	Alteration
2230 Southampton-Waterloo	Amended service extended to start back from Weymouth at 2100 calling at Upwey, Dorchester South, Moreton, Wool, Wareham, Holton Heath, Hamworthy, Poole, Parkstone, Branksome, Bournemouth and Brockenhurst and then continue from Southampton with current service pattern.
2110 Weymouth-Waterloo	Amended service starts from Bournemouth at 2212 will no longer call at Weymouth, Upwey, Dorchester South, Moreton, Wool, Wareham, Holton Heath, Hamworthy, Poole, Parkstone and Branksome
2254 Basingstoke-Waterloo	Amended service and will no longer call at West Byfleet, Byfleet & New Haw, Hersham, Esher, Wimbledon, Earlsfield and Vauxhall
2333 Woking-Waterloo	Additional service calling at West Byfleet, Byfleet & New Haw, Weybridge, Walton-on-Thames, Hersham, Esher, Surbiton, Wimbledon, Earlsfield, Clapham Junction and Vauxhall

Windsor Lines – Towards Waterloo

Table 8

Service	Alteration
2303 Weybridge to Staines (Saturday only); NOTE: Change applies Monday-Friday from December '19 Timetable Change	Amended service extended to Waterloo calling at Ashford, Feltham, Hounslow, Isleworth, Syon Lane, Brentford, Kew Bridge, Chiswick, Barnes Bridge, Barnes, Putney, Wandsworth Town, Clapham Junction, Queenstown Road and Vauxhall
2312 Reading to Waterloo	Amended to run 3 minutes later throughout
2327 Waterloo to Twickenham	Amended service extended to Waterloo calling at St Margarets, Richmond, North Sheen, Mortlake, Barnes, Putney, Wandsworth Town, Clapham Junction, Queenstown Road, Vauxhall
2328 Windsor & Eton Riverside to Staines	Amended service extended to Waterloo calling at Ashford, Feltham, Whitton, Twickenham, Richmond, Putney, Clapham Junction and Vauxhall
2333 Weybridge to Staines	Amended service extended to Waterloo calling at Ashford, Feltham, Hounslow, Isleworth, Syon Lane, Brentford, Kew Bridge, Chiswick, Barnes Bridge, Barnes, Putney, Wandsworth Town, Clapham Junction, Queenstown Road and Vauxhall
2352 Reading to Ascot	Amended service extended to Staines calling at Sunnymeads, Virginia Water, Egham

Changes to services Sundays - Thursdays

Table 9 below shows the amendments to services on Sundays to Thursdays and the impact for passengers. The final proposals and detailed timings will be subject to Network Rail validation in the normal way.

Table 9

Service	Applies	Alteration	Passenger alternatives
2110 Weymouth-Waterloo	Mon Tues Wed Thurs	<p>The current 2110 will now start at Bournemouth at 2212 and terminate at Woking. Calling at Pokesdown, Christchurch, Hinton Admiral, New Milton, Sway, Brockenhurst, Ashurst (New Forest), Totton, Southampton Central, Southampton Airport Parkway, Eastleigh, Shawford, Winchester, Micheldever, Basingstoke, Hook, Winchfield, Fleet, Farnborough Main, Brookwood, Woking (0018)</p> <p>The current 2230 from Southampton will now start at Weymouth at 2100 and call at Upwey, Dorchester South, Moreton, Wool, Wareham, Hamworthy, Poole, Parkstone, Branksome, Bournemouth, Brockenhurst, Southampton (2230), Southampton Airport Parkway, Eastleigh, Winchester, Basingstoke, Woking, Clapham Junction, and Waterloo (0008)</p>	<p>Passengers from stations Weymouth -Bournemouth - Southampton area arrive to Waterloo earlier (0008 vice 0104) which will enable connection to London Underground services</p> <p>Passengers from stations closer to London will need to travel earlier; for example:</p> <ul style="list-style-type: none"> • Basingstoke: 2313 instead of 2344 • Woking 2356 the previous evening instead of 0020 • Surbiton 0008 instead of 0039
2312 Reading-Waterloo	Mon, Tues, Wed, Thurs	Will depart earlier at 2302 and run Reading – Waterloo with same calling pattern	Passengers will need to travel 10 minutes earlier
0018 Waterloo-Kingston	Mon, Tues, Wed, Thurs, Fri	<p>0018 Waterloo – Kingston will no longer call at: Queenstown Road, Wandsworth Town, Barnes, Mortlake, North Sheen, and St Margaret’s.</p> <p>A new service has been provided 0003 Waterloo-Strawberry Hill calling at all intermediate stations as currently served by 0018</p>	Passengers boarding at affected stations where the 0018 will no longer call at will need to travel 15 minutes earlier on the new 0003 service.
0027 Waterloo-Woking	Tues, Wed, Thurs, Fri	Service withdrawn	<p>New last trains:</p> <ul style="list-style-type: none"> • Vauxhall, Clapham Junction – 0018 • Earlsfield, Wimbledon, Raynes Park - 0015 • New Malden – 0012 • Berrylands – 2336 the previous evening • Surbiton, West Byfleet, Woking 0009
0042 Waterloo-Strawberry Hill	Mon, Tues, Wed,	Departs earlier at 0012 Waterloo – Strawberry Hill with same calling pattern	On Monday mornings passengers will need to travel from Waterloo on the following services –

	Thurs, Fri		<ul style="list-style-type: none"> • Vauxhall, Clapham Junction, Wimbledon, Raynes Park, New Malden, Norbiton – 0012 • Earlsfield - 0001 • Kingston, Hampton Wick Teddington, Strawberry Hill - 0018 <p>On Tuesday to Friday mornings passengers will need to travel from Waterloo on the following services:</p> <ul style="list-style-type: none"> • Vauxhall, Clapham Junction - 0018 • Earlsfield, Wimbledon, Raynes Park - 0015 • New Malden, Norbiton – 0012 • Kingston, Hampton Wick Teddington, Strawberry Hill - 0018
0105 Waterloo- Southampton	Mon, Tues, Wed, Thurs, Fri	Service withdrawn	<p>On Monday mornings passengers will need to travel from Waterloo on the following services –</p> <ul style="list-style-type: none"> • Vauxhall & Clapham Junction - 0018 • Woking at 0005 • Fleet and Farnborough at 2335 the previous evening • Basingstoke, Winchester, Eastleigh, Southampton Airport and Southampton Central at 0005 • For St Denys at 2305 the previous evening <p>On Tuesday to Friday mornings passengers will need to travel from Waterloo on the following services –</p> <ul style="list-style-type: none"> • Vauxhall & Clapham Junction - 0018 • Woking at 0009 • Fleet and Farnborough at 2348 the previous evening • For Basingstoke, Winchester, Eastleigh, Southampton Airport and Southampton Central at 0005 • For St Denys at 2305 the previous evening
0500 Waterloo- Portsmouth Harbour	Mon, Tues, Wed, Thurs, Fri	Departs later at 0509 and runs to Portsmouth Harbour but no longer calls at: Earlsfield, Esher, Hersham, and Byfleet.	<p>Passengers for intermediate stations no longer served will need to travel on either:</p> <ul style="list-style-type: none"> • 0512 Waterloo – Shepperton (12 mins later)

			<ul style="list-style-type: none"> 0520 Waterloo - Woking/Portsmouth (20 mins later)
2252 Waterloo-Woking & 2322 Waterloo-Weybridge	Mon, Tues, Wed, Thurs, NOTE: Also applies Fri, Sat	Amended destination: 2252 Waterloo-Woking runs to Addlestone as currently but now diverted to Weybridge 2322 Waterloo – Weybridge runs to Addlestone as currently but now diverted to Woking	Passengers travelling Addlestone – Weybridge will now need to depart at 0002 instead of 0032
0050 Waterloo-Portsmouth	Monday	Service withdrawn	Passengers for stations west of Woking will need to travel on 2330 Waterloo – Portsmouth the previous evening whilst those for Woking can travel on 0005 service
0505 Waterloo-Reading 0544 Staines-Weybridge	Mon, Tues, Wed, Thurs, Fri	The 0505 Waterloo – Reading will depart later at 0520 and will no longer call at Wandsworth Town, Putney, Barnes, Mortlake, North Sheen, St Margaret’s, Whitton, and Ashford. The existing 0544 Staines-Weybridge will start back from Clapham Junction at 0506 Staines calling at all stations via Richmond	Passengers will need to travel on additional 0506 Clapham Junction-Staines/ Weybridge
0531 Wimbledon-Waterloo	Sunday	Service withdrawn	Passengers will need to travel on next service: <ul style="list-style-type: none"> 0612 Wimbledon – Waterloo (arriving at 0634 instead of current 0551 arrival)
0546 Dorking-Waterloo	Mon, Tues, Wed, Thurs, Fri	This service will start from Guildford at 0528 and call additionally at London Road, Clandon, Horsley, Effingham Junction, Bookham and then run to Waterloo as currently	Passengers from Dorking and Box Hill & Westhumble for stations Epsom to Waterloo can travel via GTR service departing Dorking 0537 and change at Epsom.

Appendix B: Alternative journey options

For passengers in the suburban area, TfL's night bus network provides an alternative to the withdrawn/amended train services. For full details, please refer to TfL's night bus maps (<https://tfl.gov.uk/maps/bus>). The following stations are served by this network:

Barnes	Norbiton	Surbiton
Berrylands*	North Sheen	Teddington
Clapham Junction	Putney	Twickenham
Earlsfield	Queenstown Road	Vauxhall
Hampton Wick	Raynes Park	Wandsworth Town
Kingston	Richmond	Wimbledon
Mortlake	Strawberry Hill	
New Malden	St Margarets	

*Bus goes to Surbiton which is a short walk from Berrylands centre

The following stations will be served by a rail replacement bus service:

01:05 Waterloo – Woking (RRS)	Current journey time via train	New journey time via rail replacement bus service
West Byfleet	40 min	55 min
Woking	43 min	65 min

01:05 Waterloo – Southampton Central (RRS)	Current journey time via train	New journey time via rail replacement bus service
Farnborough	53 min	1hr 20min
Fleet	59 min	1hr 32min
Basingstoke	1hr 11min	2hr 2min
Winchester	1hr 28min	2hr 37min
Eastleigh	1hr 37 min	2hr 57min
Southampton Airport Parkway	1hr 41min	3hr 1min
St Denys	1hr 46min	3hr 12min
Southampton Central	1hr 52min	3hr 20min