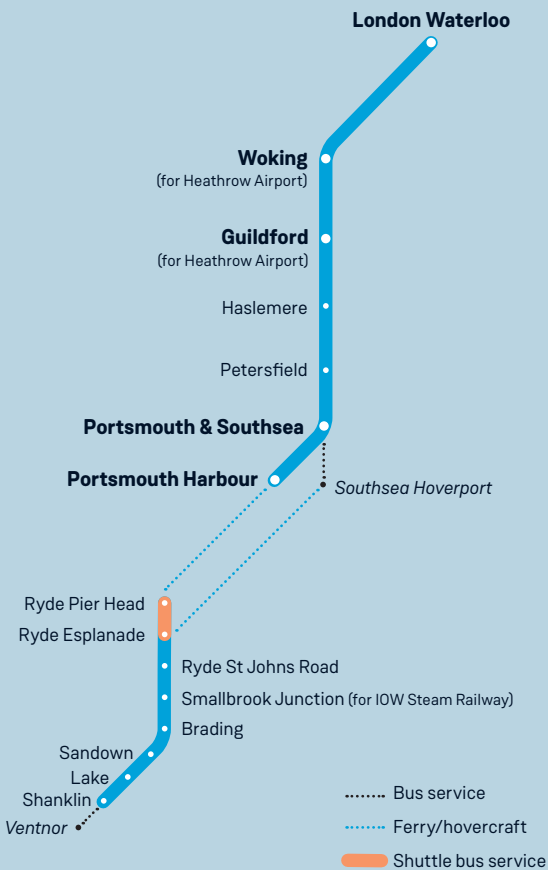


# 24 ISLAND LINE

## Isle of Wight to London Waterloo



## Train times

11 December 2022 until further notice

## Your timetable

This timetable shows Island Line train services between **Shanklin and Ryde Esplanade**. Due to vital maintenance on Ryde Pier, **buses** replace all trains between Ryde Esplanade and Ryde Pier Head. Times for the connecting bus link from Shanklin to Ventnor are also included.

Ferries from Ryde Pier Head to Portsmouth Harbour offer connections to mainland train services by South Western Railway to London Waterloo, Southern to London Victoria and Great Western Railway to Cardiff.

Customers for the Isle of Wight Steam Railway should travel to Smallbrook Junction for connecting services. For more information please visit **[iwsteamrailway.co.uk](http://iwsteamrailway.co.uk)**.

## Buy a ticket before you board

You need to buy a valid ticket before you get on your train. We know that most of our passengers do this before travelling, and we have a duty to those passengers to make sure no-one travels without paying. This is why we run a penalty fares scheme across most of our network.

If you travel without a valid ticket to or from a station within the penalty fares area, you may have to pay a penalty fare of £20 or twice the single fare to the next station your train stops at (whichever is higher). You will also have to buy a ticket for the rest of your journey.

We have a policy to, wherever possible, prosecute everyone who deliberately avoids paying.

## Travel with Confidence

So that you can travel with confidence, we are: ventilating trains to refresh air, improving information about journeys and trains, and extensively cleaning trains and stations.

In crowded spaces, wear a face covering out of respect to others. Please be considerate of other passengers and rail staff.

## Changes to train times

Network Rail need to do engineering work to maintain and improve the rail network. They do a lot of this work at weekends and during holiday periods, but they also need to do some work overnight during the week.

If we need to close rail lines so Network Rail can carry out work, buses will replace train services. We may also have to alter train services over a wider area.

Please check for any changes to train times before travelling at weekends, late in the evening or early in the morning. Look for the 'Changes to train times' posters at stations, or visit our website at **[southwesternrailway.com](http://southwesternrailway.com)**.

## National Rail Enquiries

For full details of train services and fares please telephone **03457 48 49 50**.

This is a local call rate service available 24 hours a day.

## Public holidays

Services are subject to alteration during public holidays and passengers are advised to check train times before travelling.

## Connections

Please note that connections cannot be guaranteed. Rail and ferry services may not be held in the event of late running.

## Cycles on Island Line

A maximum of four cycles may be carried at no charge in the 'Shanklin end' of all trains. Island Line reserves the right to restrict the carriage of bicycles on any trains when the safety and comfort of passengers or the punctuality of the train may be jeopardised. Implementation of this restriction will be at the guard's discretion.

**Please note that tandems and cycles with attachments cannot be carried.**

## No-smoking policy

For the comfort of all our customers, smoking and using e-cigarettes is not allowed on any part of our trains or stations.

You can smoke outside the station entrance or in our car parks.

# Fares and Discounts

## Children's fares

Children aged 15 years and under travel for half the adult price and under 5's travel free on all services.

## Season Tickets

For regular passengers a Season Ticket offers reductions on the cost of buying return tickets every day. For information on the savings a Weekly, Monthly or Annual Season Ticket can offer you, please enquire at Ryde Esplanade or Shanklin ticket offices, or ask the guard on the train. A photocard is required for all Season Tickets.

## Island Line Residents Card

Save 40% on Island Line Single and Day Return Fares with an Island Line Residents Card. Savings available after 9am Monday to Friday and all day weekends and public holidays. Residents Cards cost **£5** for the individual card or **£7.50** for the Family Card.

To apply for your discount card complete an application form and take it together with a recent photograph of yourself and proof of residence, for example council tax notice or driving licence to either Ryde Esplanade or Shanklin ticket office.

**All National Railcards are accepted for reduced rate travel on Hovertravel and Wightlink services when part of a rail journey.**

## Automated Delay Repay

We have introduced a new Automated Delay Repay (ADR) system that drastically cuts the time it takes to claim and receive compensation if your train is late.

ADR works for all customers who have bought Advance tickets or a Touch Smartcard season ticket from our website.

If you have a Touch Smartcard season ticket, you will need to touch in and out at the beginning and end of your journey, sign up for a Delay Repay account at

**[delayerepay.southwesternrailway.com](https://delayerepay.southwesternrailway.com)** and select 'Auto Delay Repay'. (The email addresses you use for 'My Account' and 'Delay Repay' must match.)

To find out more about Automated Delay Repay, visit:

**[southwesternrailway.com/contact-and-help/refunds-and-compensation/delay-repay/automated-delay-repay](https://southwesternrailway.com/contact-and-help/refunds-and-compensation/delay-repay/automated-delay-repay)**.

# Connections

## BY TRAIN

### South Western Railway

Provides fast, frequent trains from London Waterloo to Portsmouth. For further details visit [southwesternrailway.com](https://www.southwesternrailway.com)

### Southern

Provides services from Brighton, Chichester and West Sussex stations, also from London Victoria to Portsmouth via East Croydon and Gatwick Airport.

For further details visit [southernrailway.com](https://www.southernrailway.com)

### Great Western Railway

Provides frequent services from Cardiff, Bristol, Salisbury and Southampton to Portsmouth Harbour.

For further details visit [GWR.com](https://www.gwr.com)

## BY HOVERCRAFT

### Hovertravel

Provides a fast and friendly service to the Isle of Wight. A 10 minute crossing between Southsea (Clarence Pier) and Ryde Esplanade with connections to Island Line trains.

For further details please telephone **01983 717700** or visit [hovertravel.co.uk](https://www.hovertravel.co.uk)

## BY FERRY

### Wightlink

Provides a fast, comfortable service between Portsmouth Harbour and Ryde Pier Head. This crossing, which takes approximately 22 minutes, connects with the station at each end of the service.

Please telephone **0333 999 7333** or visit [wightlink.co.uk](https://www.wightlink.co.uk)

# Connections

## BY BUS

### Southern Vectis

Provides bus services across the island.

Please telephone **0330 0539 182** or visit **islandbuses.info**

### Shanklin to Ventnor Rail/Bus Link

The joint initiative between Island Line and Southern Vectis at Shanklin has now been going for several years. This arrangement involves the station being served by Southern Vectis service 3. Buses will depart from the station front providing direct links, seven days a week, for rail passengers to Whiteley Bank, Wroxall and Ventnor.

Special 'Rail-link' fares are available to passengers making a through journey using both Southern Vectis and Island Line Trains. The tickets can be bought at the station or on the bus.

For further details please telephone **0330 0539 182** or visit **islandbuses.info/services/SVCT/3**

### First Bus

First Bus in Portsmouth, Fareham and Gosport operate nearly 40 routes on the mainland. Please visit **firstgroup.com** for further information.

### Stagecoach Bus

Stagecoach bus services include Coastliner 700, which operates between Portsmouth Harbour and Bognor Regis calling at Havant, Emsworth and Chichester. Please visit **stagecoachbus.com** to download a timetable.



**MONDAY TO FRIDAY**
**Isle of Wight - Portsmouth - London Waterloo**

Notes	★	★	★																																			
Ventnor (Boots) 🚚 d			0600	0655	0715	0746		0916	1016	1116	1216	1316	1416	1446	1516	1546	1616	1648	1718	1748	1815	1913	2011	2111	2214													
Shanklin d		0558	0646	0718	0746	0818	0846	0946	1046	1146	1246	1346	1446	1518	1547	1618	1646	1718	1746	1818	1846	1946	2046	2146	2245													
Lake d		0600	0648	0720	0748	0820	0848	0949	1049	1149	1249	1349	1449	1521	1550	1621	1648	1720	1748	1820	1848	1948	2048	2148	2247													
Sandown d		0603	0651	0723	0751	0823	0851	0952	1052	1152	1252	1352	1452	1524	1553	1624	1651	1723	1751	1823	1851	1951	2051	2151	2250													
Brading d		0608	0656	0728	0756	0828	0856	0957	1057	1157	1257	1357	1457	1529	1558	1629	1656	1728	1756	1828	1856	1956	2056	2156	2255													
Smallbrook Junction d								1002b	1102b	1202b	1302b	1402b	1502b	1534b	1603b	1634b																						
Ryde St Johns Road d	0516	0605	0616	0704	0736	0804	0835a	0904	1006	1106	1206	1306	1406	1506	1538	1607	1638	1704	1736	1804	1836	1904	2004	2104	2204	2303												
Ryde Esplanade a	0522	0608	0619	0707	0739	0807		0907	1009	1109	1209	1309	1409	1509	1541	1610	1641	1707	1739	1807	1839	1907	2007	2107	2207	2306												
Ryde Esplanade 🚚 d	0522		0624	0717		0817		0917	1017	1117	1217	1317	1417	1517		1617		1717		1817		1917	2017															
Ryde Pier Head 🚚 a	0525		0627	0720		0820		0920	1020	1120	1220	1320	1420	1520		1620		1720		1820		1920	2020															
Ryde Pier Head 🚚 d	0545		0645	0745		0845		0945	1045		1245	1345		1545		1645		1745		1845		1947	2052															
Portsmouth Harbour 🚚 a	0607		0707	0807		0907		1007	1107		1307	1407		1607		1707		1807		1907		2009	2114															
Portsmouth Harbour d	0615		0713	0815		0945		1045	1145		1345	1445		1615		1715		1815		1915		2019	2119	2219														
Portsmouth & Southsea d	0620		0718	0820		0950		1050	1150		1350	1450		1619		1719		1820		1919		2024	2124	2224														
Petersfield a	0648		0745	0847		1017		1117	1217		1417	1517		1647		1747		1848		1947		2056	2156	2257														
Haslemere a	0701		0759	0901		1030		1130	1230		1430	1535		1700		1800		1902		2002		2114	2214	2315														
Guildford a	0718		0817	0918		1048		1148	1248		1448	1551		1718		1820		1918		2018		2138	2237	2337														
Woking a	0727		0826	0927		1057		1156	1257		1456	1600		1726		1833		1945e		2026		2157	2251	2349														
London Waterloo a	0754		0855	0955		1124		1222	1322		1522	1629		1754		1859		2000		2051		2228	2320	0034														

🚚 - Due to vital maintenance work on Ryde Pier, buses replace all trains between Ryde Esplanade and Ryde Pier Head. Times for the buses are shown in red.

Wightlink catamaran times are correct at time of publication but subject to alteration. A revised service operates on public holidays.

Check before travelling. Please visit [wightlink.co.uk](http://wightlink.co.uk) or call 0333 999 7333 (calls charged at local rate).

Connections between ferries and trains are not guaranteed. Where possible, customers are advised to allow at least 10 minutes to change.

For Hovertravel connections please visit [hovertravel.co.uk](http://hovertravel.co.uk)

## SATURDAY

## Isle of Wight - Portsmouth - London Waterloo

Notes																													
Ventnor (Boots) 🚢	d		0600	0655	0746		0916	0946	1016	1046	1116	1146	1216	1316	1416	1516	1546	1616	1648		1748	1815	1913	2011	2111	2214			
<b>Shanklin</b>	d		0646	0746	0846		0946	1019	1046	1119	1146	1219	1246	1346	1446	1546	1618	1646	1718	1746	1818	1846	1946	2046	2146	2245			
<b>Lake</b>	d		0648	0748	0848		0949	1021	1049	1121	1149	1221	1249	1349	1449	1549	1621	1648	1720	1748	1820	1848	1948	2048	2148	2247			
<b>Sandown</b>	d		0651	0751	0851		0952	1024	1052	1124	1152	1224	1252	1352	1452	1552	1624	1651	1723	1751	1823	1851	1951	2051	2151	2250			
<b>Brading</b>	d		0656	0756	0856		0957	1029	1057	1129	1157	1229	1257	1357	1457	1557	1629	1656	1728	1756	1828	1856	1956	2056	2156	2255			
<b>Smallbrook Junction</b>	d						1002b		1102b		1202b		1302b	1402b	1502b	1602b	1634b												
<b>Ryde St Johns Road</b>	d	0605	0704	0804	0904	0936	1006	1037	1106	1137	1206	1236a	1306	1406	1506	1606	1638	1704	1736	1804	1836	1904	2004	2104	2204	2303			
<b>Ryde Esplanade</b>	a	0608	0707	0807	0907	0939	1009	1040	1109	1140	1209		1309	1409	1509	1609	1641	1707	1739	1807	1839	1907	2007	2107	2207	2306			
<b>Ryde Esplanade</b> 🚢	d		0717	0817	0917		1017		1117		1217		1317	1417	1517	1617		1717		1817		1917	2017						
<b>Ryde Pier Head</b> 🚢	a		0720	0720	0920		1020		1120		1220		1320	1420	1520	1620		1720		1820		1920	2020						
<b>Ryde Pier Head</b> 🚢	d		0745	0845	0945		1045		1145		1245		1345	1445	1545	1645		1745		1845		1947	2052						
<b>Portsmouth Harbour</b> 🚢	a		0807	0907	1007		1107		1207		1307		1407	1507	1607	1707		1807		1907		2009	2114						
<b>Portsmouth Harbour</b>	d		0815	0915	1015		1115		1215		1315		1415	1515	1615	1715		1815		1915		2015	2119	2219					
<b>Portsmouth &amp; Southsea</b>	d		0820	0920	1020		1120		1220		1320		1420	1520	1620	1720		1820		1920		2020	2124	2224					
<b>Petersfield</b>	a		0847	0947	1048		1147		1247		1347		1447	1547	1647	1747		1848		1947		2047	2156	2257					
<b>Haslemere</b>	a		0901	1001	1101		1201		1301		1401		1501	1601	1701	1801		1901		2001		2101	2214	2315					
<b>Guildford</b>	a		0918	1018	1118		1218		1318		1418		1518	1618	1718	1818		1918		2018		2118	2236	2338					
<b>Woking</b>	a		0926	1026	1126		1226		1326		1426		1526	1626	1726	1826		1926		2026		2126	2247	2351					
<b>London Waterloo</b>	a		0952	1052	1154		1255		1351		1452		1552	1652	1752	1852		1952		2053		2152	2316	0030					

🚢 - Due to vital maintenance work on Ryde Pier, buses replace all trains between Ryde Esplanade and Ryde Pier Head. Times for the buses are shown in red.

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Check before travelling. Please visit [wightlink.co.uk](http://wightlink.co.uk) or call 0333 999 7333 (calls charged at local rate).

Connections between ferries and trains are not guaranteed. Where possible, customers are advised to allow at least 10 minutes to change.

For Hovertravel connections please visit [hovertravel.co.uk](http://hovertravel.co.uk)

Late night and weekend trains may be altered due to engineering works.  
Please check at [southwesternrailway.com](http://southwesternrailway.com) before travelling.

For guide to notes and symbols see end of timetable.



**SUNDAY**

Isle of Wight - Portsmouth - London Waterloo

Notes																																										
Ventnor (Boots) 🚢	d		0644	0814	0918	1016	1116	1216	1316	1416	1516	1616	1716	1814	1913	2013	2113	2214																								
Shanklin	d		0746	0846	0946	1046	1146	1246	1346	1446	1546	1646	1746	1846	1946	2046	2146	2245																								
Lake	d		0748	0848	0949	1049	1149	1249	1349	1449	1549	1649	1748	1848	1948	2048	2148	2247																								
Sandown	d		0751	0851	0952	1052	1152	1252	1352	1452	1552	1652	1751	1851	1951	2051	2151	2250																								
Brading	d		0756	0856	0957	1057	1157	1257	1357	1457	1557	1657	1756	1856	1956	2056	2156	2255																								
Smallbrook Junction	d				1002b	1102b	1202b	1302b	1402b	1502b	1602b	1702b																														
Ryde St Johns Road	d	0706	0804	0904	1006	1106	1206	1306	1406	1506	1606	1706	1804	1904	2004	2104	2204	2303																								
Ryde Esplanade	a	0709	0807	0907	1009	1109	1209	1309	1409	1509	1609	1709	1807	1907	2007	2107	2207	2306																								
Ryde Esplanade 🚢	d	0717	0817	0917	1017	1117	1217	1317	1417	1517	1617	1717	1817	1917	2017																											
Ryde Pier Head 🚢	a	0720	0820	0920	1020	1120	1220	1320	1420	1520	1620	1720	1820	1920	2020																											
Ryde Pier Head 🚢	d	0745	0845	0945	1045	1145	1245	1345	1445	1545	1645	1745	1845	1947	2052																											
Portsmouth Harbour 🚢	a	0807	0907	1007	1107	1207	1307	1407	1507	1607	1707	1807	1907	2009	2114																											
Portsmouth Harbour	d	0832	0932	1032	1132	1232	1332	1432	1532	1632	1732	1832	1932	2032	2132																											
Portsmouth & Southsea	d	0837	0937	1037	1137	1237	1337	1437	1537	1637	1737	1837	1937	2037	2137																											
Petersfield	a	0903	1004	1103	1203	1304	1403	1503	1603	1703	1803	1903	2003	2103	2203																											
Haslemere	a	0916	1016	1116	1216	1316	1416	1516	1616	1716	1816	1916	2016	2116	2216																											
Guildford	a	0933	1034	1133	1233	1333	1433	1533	1633	1733	1833	1933	2033	2133	2233																											
Woking	a	0942	1042	1142	1242	1342	1442	1544	1642	1742	1842	1942	2042	2142	2242																											
London Waterloo	a	1019	1122	1217	1314	1414	1513	1614	1714	1814	1914	2014	2114	2215	2314																											

🚢 - Due to vital maintenance work on Ryde Pier, buses replace all trains between Ryde Esplanade and Ryde Pier Head. Times for the buses are shown in red.

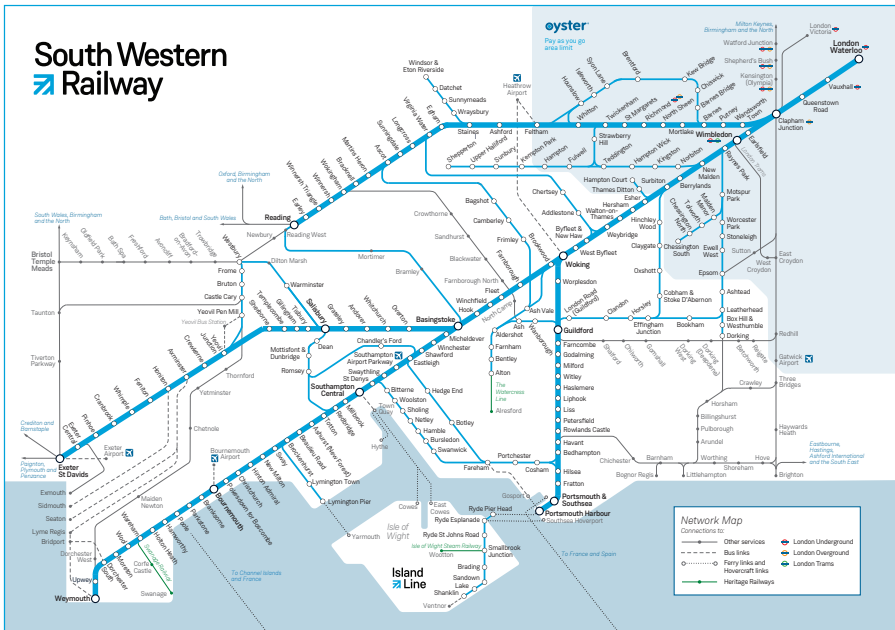
Wightlink catamaran times are correct at time of publication but subject to alteration. A revised service operates on public holidays.

Check before travelling. Please visit [wightlink.co.uk](http://wightlink.co.uk) or call 0333 999 7333 (calls charged at local rate).

Connections between ferries and trains are not guaranteed. Where possible, customers are advised to allow at least 10 minutes to change.

For Hovertravel connections please visit [hovertravel.co.uk](http://hovertravel.co.uk)

# South Western Railway



## Changing trains

Most journeys shown in this timetable are direct trains, shown in **bold type**. However, you may be able to make other journeys or reach your destination more quickly by changing trains. To help you find these alternative trains, we show them in *light italic type*. A letter against the time will show where you need to change trains – please check the ‘Notes’ section for an explanation of these letters.

Please allow plenty of time to change trains. At most stations you will need to allow at least five minutes. You will need longer at some stations, and this is shown in the ‘Station information’ table in this timetable. For example ⑩ means you should allow 10 minutes to change trains at this station.







## GUIDE TO NOTES AND SYMBOLS

**Trains between Ryde and Shanklin are operated by Island Line. Standard class accommodation only.**

**Trains between Portsmouth and London Waterloo are operated by South Western Railway. First and standard class accommodation available.**

a Arrival time.

b **Train only calls at Smallbrook Junction during steam operating dates and times.**

d Departure time.

e Change at Guildford.

 Car Park.


† Station for Gunwharf Quays, the Spinnaker Tower and Historic Dockyard.


← Woking - Railair coach link between Woking station and Heathrow Airport. Visit [firstbus.co.uk/railair](http://firstbus.co.uk/railair) for details.


⊖ Interchange for London Underground services. Visit [tfl.gov.uk](http://tfl.gov.uk) for details.

⌚ Minimum connection time where different from the standard five minutes.


★ **Passengers travelling with cycles may not join or leave services at stations with train times shown in blue.**

 Hovercraft operated by Hovertravel Ltd runs between Ryde Esplanade and Southsea seafront. For details visit [hovertravel.co.uk](http://hovertravel.co.uk) or telephone **01983 717717**. A bus link runs between Southsea Hoverport and Portsmouth Harbour and Portsmouth & Southsea stations.

 Interchange for Isle of Wight Steam Railway. Smallbrook Junction provides a direct interchange for the Isle of Wight Steam Railway. Island Line trains only call at Smallbrook Junction during Steam Railway operating dates and times. Visit [iwsteamrailway.co.uk](http://iwsteamrailway.co.uk)  
**There is no road access to Smallbrook Junction.**

 **Replacement buses will operate between Ryde Esplanade and Ryde Pier Head.**

**Times shown in green**  
Times shown in green type vary during the period of the timetable. Please see note next to time.

 High speed catamaran operated by Wightlink. Although connections between catamarans and trains are shown, where possible you should allow at least 10 minutes to change. Train/catamaran connections may not be held for late running trains/catamarans.

**Sailing times are correct at time of publication but are subject to alteration.**















Wightlink operate a revised service on public holidays. Additional sailings may run during special events.

For details visit [wightlink.co.uk](http://wightlink.co.uk) or call **0333 999 7333** (calls charged at local rate).

 Southern Vectis bus (route 3) calling at Shanklin railway station and by Boots store in Ventnor. Connections between bus and train are not guaranteed. Please enquire for services on public holidays. For details visit [islandbuses.info](http://islandbuses.info) or telephone **0330 0539 182**.

## STATION INFORMATION

See notes for explanation of symbols.

Ventnor		
Shanklin		
Lake		
Sandown		
Brading		
Smallbrook Junction		
Ryde St Johns Road		
Ryde Esplanade		
Ryde Pier Head		
Portsmouth Harbour		†
Petersfield		
Haslemere		
Guildford		
Woking		←
London Waterloo		⌚

# Ryde Pier

Network Rail and South Western Railway are currently undertaking a complex programme of vital maintenance and improvements on Ryde Pier, to keep Island Line services running long into the future.

This means the section of the Island Line between Ryde Esplanade and Ryde Pier Head will be closed until Spring 2023. During this time, Network Rail engineers will strengthen the pier and extend its life by up to 60 years. South Western Railway will also be undertaking work at the same time, making efficient use of the closure. During this time, it may be necessary to close the line beyond Ryde Esplanade. Please visit our website to check your journey before travelling at [southwesternrailway.com](https://www.southwesternrailway.com).

## Why is the work necessary?

In stark contrast to today's modern design and construction methods, the railway structure of the pier was built between 1878 and 1880 by Victorian engineers. After nearly 150 years of harsh environmental conditions, which have caused parts of the structure to deteriorate, it now needs major refurbishment and repairs.

The 686-metre-long pier is split into six 'zones' which were built using several different forms of construction. There have also been both major and emergency repairs in the last 60 years. As a result, engineers will have to use a variety of methods to repair the pier, with a combination of both partial replacements and full refurbishments of the metal and timber structure.

# South Western Railway and Community Rail Partnerships

We are committed to working with Community Rail Partnerships (CRPs) across our network. CRPs are not-for-profit organisations that help to further connect the railway with the communities they serve. They work closely with SWR to promote healthy and sustainable travel, design projects which bring communities together, as well as support social and economic development. SWR is proud to provide core funding and support to 12 CRPs on our network.

## Isle of Wight Community Rail Partnership

**Stations: Ryde Pier Head, Ryde Esplanade, Ryde St Johns, Smallbrook Junction, Brading, Sandown, Lake and Shanklin**

This partnership was launched in 2005, with the aim to create a more sustainable future for rail on the Island. The CRP has successfully delivered numerous projects to the benefit of the railway, its users and its partners, including the cross-solent operators.

Find out more at [isleofwightcrp.co.uk](http://isleofwightcrp.co.uk)

## Isle of Wight Bus & Rail Users Group

The group is a forum for bus and rail users on the Isle of Wight and those responsible for providing services. Details of locations for the meetings and any further information can be found by contacting:

Hon. Secretary. Email: [iwbususers@gmail.com](mailto:iwbususers@gmail.com)

Public enquiries can be made and topics raised at these monthly meetings.

Visit [e-voice.org.uk/iwbusrailusers/](http://e-voice.org.uk/iwbusrailusers/)



Visit us at [southwesternrailway.com](https://southwesternrailway.com)

- Buying tickets online
- Live train information
- Train times
- Special offers and days out
- Plan your journey
- Latest news

## Customer Service Centre

**0345 6000 650**

Monday to Friday 0800 - 2000

Saturday 0900 - 1800

Sunday 0900 - 1600

Our UK based team are available for:

- Comments and suggestions

## Assisted Travel

**0800 5282 100**

**Text Relay 18001 0800 5282 100**

A freephone service open 24 hours for older and disabled customers.

We recommend booking assistance **2 hours in advance**.

## National Rail Enquiries

**03457 48 49 50**

Train times, fares and rail information.

## Free travel alerts

[southwesternrailway.com/alerts](https://southwesternrailway.com/alerts)

Keeping our registered customers up-to-date with their service running information, delays and alterations.

## Twitter [@SW\\_Help](https://twitter.com/SW_Help)

Follow South Western Railway on Twitter and be the first to know what's happening on our network.

## Facebook [Facebook.com/SWRailway](https://Facebook.com/SWRailway)

Providing South Western Railway network information and details of our latest offers.

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