

Conditions of parking Motor Vehicles and Bicycles

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These are the conditions which are referred to in the National Rail Conditions of Travel booklet and the South Western Railway Season Tickets leaflet. Copies of these publications are available from ticket offices or on our website: www.southwesternrailway.com

Parking Motor Vehicles

If you are in charge of any motor vehicle, bicycle or other conveyance you must not use it on any part of our property in contravention of any traffic sign.

If you are in charge of any motor vehicle, bicycle or other conveyance you must not leave or place it on any part of our property:

- a) in any manner or place where it may cause an obstruction or hindrance to South Western Railway or any person using the premises; or
- b) otherwise, than in accordance with any instructions issued by South Western Railway (or other person on our behalf).

Twenty minute bays' and 'set down & pick up areas' are only to be used by those on railway business.

Designated disabled bays can only be used by vehicles that are displaying the blue disabled badge. The tariff poster will state whether charges apply to blue badge holders.

You should find a space before you pay to park.

Overnight camping is strictly prohibited

Car Parking Tickets

1. General Information

If you are in charge of any motor vehicle, bicycle or other conveyance you must not park where charges are made for parking without paying the appropriate charge at the appropriate time in accordance with instructions given by South Western Railway.

Any motor vehicle, bicycle or other conveyance used, left or parked in breach of this condition may incur liability of payment of a penalty and may be clamped or removed. The owner of the vehicle, bicycle or other conveyance shall be liable to South Western Railway for the cost incurred by South Western Railway in clamping, removing, storing or disposing of it.

Motor vehicles, bicycles and other conveyances may be parked only if parking space is available. Motor vehicles, bicycles and other conveyances must be parked in the designated bays/areas. Motor vehicles, bicycles and other conveyances must not be parked out of bay.

If you need to park your vehicle for more than one day you must pay for the required number of days.

You can pay for parking at South Western Railway stations by downloading the RingGo app. You can also book for parking online through the RingGo website or by calling RingGo on 01256 80 28 04.

Daily parking tickets are also available from self-service ticket machines in South Western Railway stations.

Car parking bought with an expiry time of 2359 remains valid until the last train arrives at the station.

2. Car Parking Season Payment

Your season ticket can be used until its expiry date.

Holding a car park season does not guarantee that a parking space will be made available.

You can register up to three vehicle registration numbers on one car park season, but only one can be parked at any one time.

Any change in the address of the holder of the car park season must be advised promptly, at any staffed station, where their record will be updated.

If you move house or change job which necessitates travelling from an alternative station, you may apply for a refund at the station from which it was purchased and apply for a new car park season at the station from which you will be travelling.

Customers must advise the ticket office of any change of vehicle (including temporary changes) no later than the time of parking the new vehicle for the first time.

If you no longer require your car parking season you can apply for a refund at the ticket office from which it was purchased. Any refund will be calculated from the date of application. You will be charged for the period that the car parking season has been used with the remainder being refunded to you. Refunds are not calculated on a pro rata basis. In case of illness the car park season should be refunded and a new one purchased when returning to back to work.

Car parking season refunds are not made for a period of non-use, for example, holidays.

Extensions to car parking seasons are not given.

If you surrender a rail season ticket for refund at the same time as your car parking season you will only be required to pay a single administration charge.

South Western Railways' liabilities

First MTR South Western Trains Limited does not undertake to provide a secure or attended car park and accepts no liability for:

- a) any loss or mis-delivery of or damage to the motor vehicle, bicycle or other conveyance its contents or accessories however caused except in so far as damage to the motor vehicle, bicycle or other conveyance its contents or accessories is caused by the negligent act (as opposed to the omission) of the company, its staff or agents.
- b) any injury to any driver, vehicle, occupant or rider however caused except in so far as such injury may be caused by negligence of the company, its staff or agents.

First MTR South Western Trains Limited does not undertake to provide a secure or attended bicycle park and accepts no liability for any loss, removal of, limitation of access to, or damage to any bicycle, its parts or accessories or property deposited with it unless this was caused by the neglect of First MTR South Western Trains Limited, its staff or agents.

Acceptance of parking conditions

Every person accepting these parking conditions also accepts them on behalf of all other persons sharing ownership or use of the motor vehicle, bicycle or other conveyance.